

KAATERSKILL CARE
Mandatory Self-Learning
Module

I _____ have received and
(print your name)
reviewed Kaaterskill Care's mandatory self learning module.

Additionally, I understand that before I work within the
facility, I must complete the comprehensive post test.

Employee Signature

Date

KKC Clinical Core Answer Sheet
2009

Name:

Department:

Date:

Score:

- | | |
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Kaaterskill Care Clinical

Mandatory Self-learning Module
Core Post Test

2009

Do Not Write on This Test
Please Use the Clinical Answer Sheet

9. When using RACE, what does "A" stand for and how is implemented?
 - a. Activate the fire extinguisher
 - b. Alarm by yelling fire
 - c. Alarm by pulling the pull box and yelling Bel-Air
 - d. Air out by opening the windows

10. During a Bel-Air, how should evacuated doors be marked?
 - a. With a red neon tag
 - b. With a taped "X"
 - c. With a red "X" from a marking pen kept on the fire extinguisher
 - d. With a garbage can

11. What does PASS mean when using a fire extinguisher?
 - a. Push, Aim, Scream, Sweep
 - b. Pull, Aim, Squeeze, Sweep
 - c. Pull, Air, Squeeze, Sweep
 - d. Push, Air, Sweep, Scream

12. Where should staff or patients be referred to for information to quite smoking?
 - a. New York State Smoker's Quitline 1-866-NY-QUITS
 - b. The Emergency Department
 - c. The Care Centers
 - d. The NYS New York State Health Department

13. What is true about standard precautions?
 - a. Use only when you suspect a patient is infectious
 - b. Use personal protective equipment (PPE) when you anticipate contact with moist body substances other than sweat and tears.
 - c. Wearing gloves replaces the need to wash your hands
 - d. Designed to reduce the spread of germs (organisms) from patient to employee only

14. What sign(s) should be placed outside a room of a patient with C. Diff?
 - a. Laminated "Contact Precautions"
 - b. Laminated "Wash Your Hands with Soap & Water When Entering This Room"
 - c. Paper "Contact Precautions"
 - d. a & b

15. What is the #1 method to prevent spread of infection?
 - a. Proper hand hygiene
 - b. Gloves
 - c. Bleach wipes
 - d. Sani-wipes

16. What is true about the flu?
 - a. A common symptom is a high fever
 - b. You cannot get the flu from the flu vaccine
 - c. Flu season can start early as October and last until late spring
 - d. All of the above

24. What is HCAHPs?
- A baseball team
 - A new medical procedure
 - A national survey used to gather information from discharged patients about patient satisfaction
 - A new care center
25. What steps are used to give excellent customer service?
- Greet, smile, own, ask, thank
 - Smile, greet, own, apologize, thank
 - Grin, hug, ask, thank
 - Ignore but smile politely
26. What methods of communication are used for patients who are hearing impaired and for those who require language interpretation assistance?
- The Sign Language Interpreter and the Language Line
 - The Rover and a staff member who speaks the person's language
 - The Rover and the Language Line
 - None
27. In some cultures, avoiding direct eye contact can mean which of the following:
- A sign of respect
 - A sign of dishonesty
 - An effort to refrain from invading someone's privacy
 - All of the above
28. Which of the following is considered workplace violence?
- Threatening to harm an individual or his/her family, friends, associates or their property.
 - Accidentally breaking a piece of hospital equipment
 - Fighting, scuffling, or horseplay that may result in physical injury
 - a & c
29. Who are considered to be mandated reports for Child Abuse according to New York State Law?
- Hospital personnel engaged in the admission, examination, care or treatment of persons
 - Nurses and physicians only
 - a & b
 - None of the above
30. According to New York State Law, who should a mandated reporter call if they *suspect* child abuse?
- The police
 - A social worker
 - State Central Register at 1-800-635-1522
 - A supervisor

39. When should the Universal Protocol "Time Out" be utilized?
- Only on patients requiring surgery
 - Prior to any invasive procedure
 - Whenever a staff member needs a break
 - All of the above
40. What information pertains to a telephone order?
- All telephone orders must be read back verbatim and documented "read back on the order"
 - Verbal and telephone orders do not present a potential hazard in communication causing medications incidents
 - A verbal order is okay as long as you trust the physician
 - All of the above
41. What are signs of the impaired professional?
- Unexplained decline in performance
 - Unkempt appearance
 - Emotional instability
 - All of the above
42. What is your responsibility when dealing with narcotics?
- Report a suspected impaired coworker to a supervisor immediately
 - Watch the wasting of narcotics
 - Document patient response within one hour of administration
 - All of the above
43. True or False
All suspected or overt cases of abuse, neglect or sexual abuse are immediately investigated and reported to NYS DOH's Office of Health Systems Management.
44. An examples of Physical Abuse is
- Prodding, poking or striking a resident with objects such as pins, pencils, pens, and utensils
 - Inappropriate use of chemical and/or physical restraints
 - Failing to answer call bells to provide needed assistance
 - All of the above
45. Where can the number for the Patient Abuse Hotline be found?
- On each unit
 - At the elevators
 - In the reception area in the lobby
 - All of the above
46. Examples of mistreatment include but are not limited to which of the following:
- Failure to provide an adequate number of nutritionally balanced properly prepared and medically appropriate meals
 - Inappropriate use of chemical and/or physical restraints
 - Being left to sit or lie in urine or feces
 - Failure to carry out nursing, treatment or individual care plans; such as injury from a one-person transfer if two-person transfer was indicated